# Call the Nurse First Advice Line any time a Medicaid covered family member is sick or hurt.

The nurse will ask you some questions and direct you to the right place for care such as:

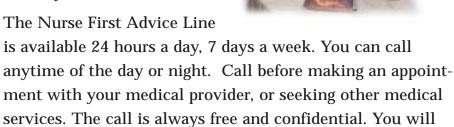
• Go to the ER.

159-2300

• Go to your medical provider.

receive friendly and helpful advice.

• Care for yourself or your family at home.



# "Also try our **AudioHealth Library**"

You can listen to pre-recorded information on a variety of general health topics. When you call, you can access the AudioHealth Library listing by pressing #3.

This program is operated by McKesson under the direction of the Montana Department of Public Health and Human Services.

AudioHealth Library is a registered trademark of McKesson Health Solutions, LLC.

Nurse First Advice Line 1-800-??????

FREE, confidential information

A FREE SERVICE OF MONTANA MEDICAID

"Hello, I'm Carol, a registered nurse.

CALL me when
you are SICK or HURT."



Nurse First Advice Line 1-800-??????



# When should you call?

Call anytime day or night when:

- Call when you are sick, hurt or have a health care question.
- Call before making an appointment with your medical provider.
- Call before going to the emergency room. \*
- Call to get information on how to take care of a health problem at home.



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## A nurse will:

- Ask about your health problem.
- Advise you if you need to see your medical provider.
- Advise you to go to the emergency room if appropriate.
- Provide helpful self-care information.
- Tell you about other free services for people with chronic health problems.

# The nurses support your medical provider. They:

- Have lots of experience.
- Can help you make decisions before looking for transportation or making a long trip.
- Provide advice that can save you cost sharing money.

# The nurses can help you with problems like:

- Vomiting or upset stomach
- Cuts, minor burns and scrapes
- Colds and coughing
- Dizziness and headaches
- Sore throats and flu
- Back pain
- Crying or hot baby
- Fever
- Ear ache
- Just feeling bad but you don't know why



Call ANYTIME —
24 HOURS A DAY, 7 DAYS A WEEK.

Nurse First Advice Line 1-800-??????

FREE, confidential information